*STUDENT TRANSPORT*

*Frequently Asked Questions*

*From next year, students at Greater Shepparton Secondary College (GSSC) will travel for free during the transition to the single site.*

**1. My child is attending GSSC from next year. What are their school transport options?**

Students attending GSSC will be provided with free travel from next year. Free travel will be provided through the School Bus Program or the Conveyance Allowance Program.

**2. How does my child access free travel to GSSC?**

Students accessing the School Bus Program in 2019 were requested to reapply for travel to GSSC if travel is still required.

Students accessing public transport services in 2019 (including School Town Specials) were requested to submit a Conveyance Allowance application if travel is still required.

**3. Is the free travel only for 2020?**

Free travel will continue for GSSC students until the school opens on its single site on Hawdon Street in Shepparton.

**4. We don’t live in Shepparton or Mooroopna. What are our school transport options?**

All GSSC students living outside of Shepparton or Mooroopna can access the School Bus Program.

Parents and carers must apply for their child to travel. To apply you will need to fill out the School Bus Program application form available on the GSSC website.

If you have already filled out the form, we’ll send you a letter with all the details necessary to catch the correct service.

**5. I haven’t applied for student transport for my child. Can I still apply?**

If you are eligible for the School Bus Program and haven’t filled out the form, please download a copy from our GSSC website and send to contactus@gssc.vic.edu.au **as soon as possible**.

If you are accessing public transport (including School Town Specials), you can apply for the Conveyance Allowance program. Please download a copy of the form from our GSSC website and send to contactus@gssc.vic.edu.au **as soon as possible**.

To help you complete your application for the relevant program, we’ve put examples of completed forms for both the School Bus Program and Conveyance Allowance Program on the GSSC website.

You can also find links to the department’s website which has further travel assistance information and FAQs available to read.

**6. My child will be using the School Bus Program and I haven’t received a letter. What should I do?**

If you have submitted the application form but have not received a letter with your bus allocation and travel details, please contact the Shepparton District School Bus Program Co-ordinator, on (03) 5825 2344.

**7. Does my child need a Shepparton Transit Pass if they use the School Bus Program?**

You do not need a Shepparton Transit Pass if your child is using the School Bus Program. Students have been allocated a bus and timetable with stop details provided by the school.

It is important that your child access the bus service allocated as they are recorded on the bus service as an approved traveller.

**8. How do I access free travel on public transport (including school town specials) bus services?**

Students who live in Shepparton and Mooroopna can access the public transport buses (including school town specials) for free, however students will need to present to the bus service with their Shepparton Transit Pass.

Students using the public transport buses (including School Town Specials) can apply for free travel via the Conveyance Allowance Program. Students will then be provided with a Shepparton Transit Pass.

Further information about collecting the Transit Pass for Term One, 2020 will be available on the GSSC website in January 2020.

**9. Where can I find timetables for the School Town Special buses?**

All timetables and information will be available on the Transport page on the GSSC website.

**10. My child is studying at a different campus next year. Which bus should they take?**

If you live outside the Mooroopna or Shepparton townships and your child is already using the School Bus Program, you will need to continue using that program and note the new campus on the application form for the 2020 year.

School Town Special bus timetables are available on the GSSC website to help you plan your child’s travel.

**11. Who can I contact for further information about public transport (including school town specials)?**

For further assistance with the School Town Special network, the following bus service operators may be able to assist:

* Dysons Bus Service (Shepparton) on (03) 5831 2150
* Jacobson’s Bus Service (Mooroopna) on (03) 5820 3700
* Public Transport Victoria on 1800 800 007

**12. How can I find out about school travel updates?**

All updates regarding transport for Greater Shepparton Secondary College students will be available on the GSSC website. You can find these updates in the latest news section on the GSSC homepage.